

## Accessing Online Account Statements

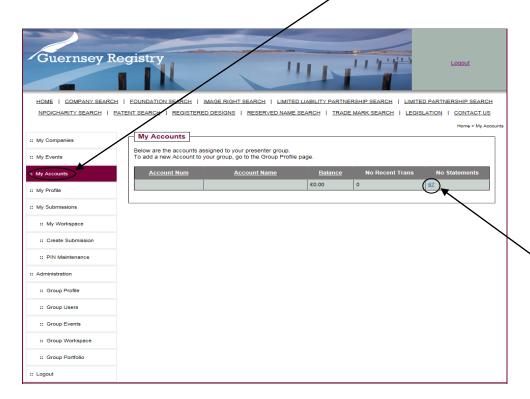
An email notification will be sent on a monthly basis to account holder contacts to advise when new statements are available. Changes to account contact details should be emailed to the Registry at the address detailed below.

The accounts statements can be printed through a pdf document and can also, if desired, be copied and pasted into your own excel spreadsheet.

Registry account holders are also reminded of the credit control policy which can be found here: http://guernseyregistry.com/article/4172/Credit-Control-Policy

Should you require any further information please call +44 1481 743800 or email enquiries@guernseyregistry.com

As a Corporate Service Provider or a Regulated Presenter you can access 'My Accounts' by logging in to the portal and clicking on the 'My Accounts' tab on the left hand side of the page.

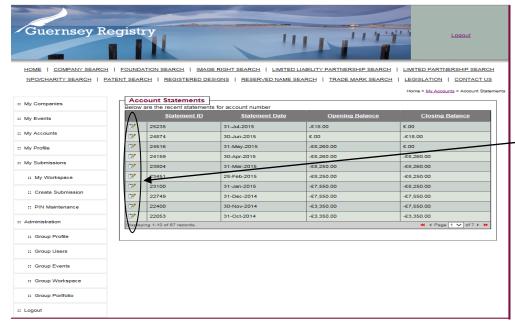


Some users will see multiple accounts assigned to their presenter group.

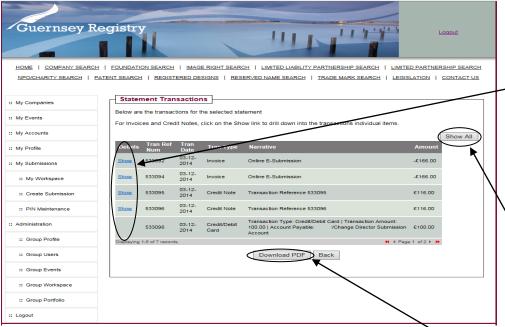
Please select the account number you wish to download the statement for and click on the hyperlink in the 'no statements' column.

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You will then need to select the statement you wish to view, they will show in date order from newest first in the table, as below.



You can click on the 'pen and paper' icon next to the required statement date to view the details.



Once you have opened a statement you can then show more details on each transaction by clicking the 'show' next to each transaction or you can view the details on all of the transactions by 'clicking 'show all'.

You can also view and print a pdf copy by clicking the 'download pdf' or, if required, you can copy the transactions into a excel spreadsheet.

## Please note:

If you have any problems accessing information or require any further information regarding obtaining copies of documents please email:

enquiries@guernseyregistry.com or telephone +44 1481 743800.



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